ORACLE
Cloud Infrastructure

CCW introduction :

- ✓ CCW has 20 years experience with consulting, customization, development, upgrade , architecture for **Oracle Siebel CRM**
- ✓ CCW has experience with Oracle ESB, BPEL, Oracle DB, OCI, Oracle Digital Assistant
- ✓ CCW has 6 OCI Associate Architects and 20+ OCI certifications
- ✓ Our focus is on
    - ✓ lift-and-shift for Oracle Siebel CRM to OCI
    - ✓ New Oracle Siebel CRM provisioning in OCI for Oracle Siebel CRM
    - ✓ Integrating Oracle Siebel CRM with OCI Services especially AI/ML/genAI
    - ✓ Oracle Digital Assistant in OCI (provisioning, training, configuration, integration, support)
    - ✓ Cloud Native Development in the OCI

CCW as Oracle partner has these BYC Offerings :

BYC Offering	Description	Duration
Landing Zones implementation	OCI strategy and optimization ; landing zone design and build, workload migration and modernization – containerization and microservice adoption; DevOps modernization, Lift and Shift Migration, VMWare Workloads migration.	2-7 days
Siebel CRM deployment to OCI	We create a new deployment of Siebel CRM in OCI or we can migrate you Siebel CRM from on premise to OCI using Siebel Cloud Manager. CCW can also design "Lift and Shift" migration from onprem to OCI. Updates to new version is seamless and easy.	4-6 weeks
Oracle Digital Assistant Entry Pack	Design , configuration, training ,integration and deployment of the Oracle Digital Assistant (AI, genAI Chatbot) into OCI and integration with applications. Integration with OCI AI and generative AI services for upgrading the chatbot to highest industry level. Training for 20 intents, 5 workflows and 2 channels. Integration with 2 REST Webservices	2 weeks
Oracle Digital Assistant Premium Pack	Training 50 intents, design and configuring 10 workflows, multichannel integration and 5 REST WebServices integration	5 weeks
OCI Security Health Check	Assess your OCI security posture against best practices outlined in CIS benchmarks and receive Oracle Advisory how to close the security gaps	1-2 weeks
OCI Cloud Native Development entry	We design and implement your workload natively in the cloud. No matter if you need backend microservice, front-end rich web client, leveraging genAI, IoT, DB processing.	4 weeks

OCI Landing Zones implementation

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Oracle Cloud Adoption

We will prepare for you a set of well-architected, secure and scalable cloud infrastructure environment designed according to best OCI practices.

You can benefit with :

- Rapid Deployment
- Scalability
- Security
- Governance

CCW will support you with :

1. Planning and Design :
   - Define business and technical requirements
   - Design the compartment and VCN structure
   - Establish governance and security
2. Selection of standard templates or design of a customize enviroments
3. Set Up Identity and Access Management
   - Create users, groups and policies
   - Integrate with identity providers
4. Network Configuration
   - Set up VCNs, subnets and connectivity solutions
   - Security lists
5. Designing and Implementing Governance, Compliance and Security
6. Deploying , managing and monitoring the resources
7. OCI Security Health Check

Implementing an OCI Landing Zone helps organizations efficiently transition to the cloud while ensuring their infrastructure is secure, compliant, and scalable.

> Duration 2-7 days

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Deploying Siebel CRM to OCI

We create a new deployment of Siebel CRM in OCI or we can migrate you Siebel CRM from on premise to OCI using Siebel Cloud Manager. CCW can also design "Lift and Shift" migration from onprem to OCI. Updates to new version is seamless and easy.

Deploying SiebelCRM to OCI has 3 scenarios :
1. New deployment of Siebel CRM to OCI using Siebel Cloud Manager
2. Migration of on-premise Siebel CRM infrastructure to OCI with Lift and Shift Utility of the Siebel Cloud Manager
3. Lift and Shift of the Siebel CRM infrastructure from on premise to OCI using traditional VM migration scenario

The typical package consist of phases :

Discovery	Design	Build	Manage

For all scenarious there can be with Bring Your Own Database (BYOD) option. We provide you with consulting and planning in the discovery phase, we design the target OCI Landing zone, data migration and infrastructure and provide you with build and future devop operations.

Duration 4-6 weeks

Oracle Digital Assistant

- Oracle Digital Assistant delivers a complete AI platform to create conversational experiences for business applications through text, chat, and voice interfaces.
- It is a Conversational AI with Generative AI features, Natural Language Understanding and machine learning. It has a machine powered Voice.
- The package consist of full consultancy and delivery services. We train the AI for 20 intents, design and configure 5 workflows and integrate the ODA with 2 channels and 2 REST WebServices. We will understand the requirements from context and topic point of view, IT integration, training data set and deliver the ODA configured, deployed, trained and integrated to the customer channels.

| Discovery | ML Data | Build Flow and Integrate | Deploy and Devops |

Duration 2 weeks

Oracle Digital Assistant Premium Pack

- The package consist of full consultancy and delivery services. We train the AI for 50 intents, design and configure 10 workflows and integrate the ODA with multi channels and 5 REST Webservices. We will understand the requirements from context and topic point of view, IT integration, training data set and deliver the ODA configured, deployed, trained and integrated to the customer channels.

Duration 5 weeks

OCI Security Health Check

Assess your OCI security posture against best practices outlined in CIS benchmarks and receive Oracle Advisory how to close the security gaps.

Business-critical workload that run in the cloud require strong security. Oracle has developed a set of best practices based on industry standards. This package consist of running OCI Security Health Check assessment which generates report. This reporst shows which CIS (Center of Internet Security) benchmarks are compliant and which are not for customer tenant in OCI.
Based on this report we will design and implement improvements and fill the gaps.

Customer will benefit from implementing a cybersecurity processes with stronger defence to prevent and stop cyber attacks. We will also schedule regular checks and protect you OCI workloads and data.

Duration 1-2 weeks

OCI Cloud Native Development

We design and implement your workloads, applications, functionalities natively in the cloud based on Cloud Native Computing Foundation /CNCF/.

By adapting cloud native development, you can gain :

- **Scalability,**

- **Resilience,**

- **Flexibility,**

- **Cost Savings,**

- **Faster time-to-market**

- **Improved Security.**

We are experienced in designing building microservices using containers and also design serverless functionalities.

Duration 4+ weeks

www.ccw.sk

Thank you !

CCW s.r.o.
Námestie Slobody 11
81106 Bratislava
Slovakia
http://www.ccw.sk

Email: martin.piekov@ccw.sk

Phone: +421908036873

www.monit7.com

www.ccw.sk